

PORTS AUTHORITY

PO Box 84, Rarotonga, Cook Islands
Phone (682) 21 921 Facsimile (682) 21 191



30 March 2020

COVID-19 Preventive Measures

To All Our Valued Customers

Due to the rapid evolving of the Covid-19 pandemic with **Code Yellow Protocols** implemented, Cook Islands Ports Authority (CIPA) in addition to the Public Notice issued last Friday 27 March 2020 wish to advise its customers to work together in preventing the spread of the coronavirus by implementing the Social Distancing measures;

1. Encouraging all our customers to communicate CIPA either by email and/or phone;
2. Ports contact email address at this time is:
portsinfo@cookislands.gov.ck
3. Container cargo vessels, email above address your cargo Release Dockets and the Ports Finance & Administration staff will attend to stamping, approval and email back to prevent face to face engagement;
4. Customers to use online banking services to settle their accounts. CIPA bank accounts;

Rarotonga Payments

- Bank of the Cook Islands (BCI) account# 2951S7

Aitutaki Payments

- Bank of the Cook Islands (BCI) account# 82700S7
5. CIPA kindly ask customers to maintain their accounts to current status and if you having difficulties with settlement, please email to make arrangements

The Ports Authority apologises in advance to the inconvenience caused and ask for your cooperation during this unprecedented time and appreciate your understanding.

Stay Safe Everyone

Thank you

PORTS MANAGEMENT